



Practice Areas - Management

Change and Asset Management

Business agility and profitability is governed by the effectiveness of corporate asset and change management. At its most basic level corporate assets (including people, process and technology) should be performing at or above published performance benchmarks, targets and service levels without exceeding planned total costs of ownership. When these assets are nonperforming, corrective actions must be taken immediately. Change management requires a structured transitional approach from current state to desired state. All of this presupposes clear operational visibility into performance, compliance and controls. Avistas professional resources assist clients with ensuring efficient performance improving interventions into:

- Operational Visibility "Line-of-SightSM"
- ► Change Control and Priorities
- Unplanned Work Reduction
- ► Unambiguous Process Resolution

Operational Visibility - "Line-of-SightSM"

Our clients achieve maximum results when they obtain full *Operational Visibility* into their departments, divisions, enterprise, partners, affiliates, customers as well as competitive threats. Avistas works with our clients to review and improve visibility and management of relevant performance and asset utilization criteria coupled with current budget or cash management positions, then linking these to relevant reporting tools such as scorecards, dashboards, threshold alarms and alerts accessible via authorized intranet, internet and mobile services. Only when the linkages of cause–and–effect are bridged from end–to–end of a process, value chain or supply chain can you obtain true performance "Line–of–SightSM" leading to actionable business intelligence.

Change Control and Priorities

Avistas professionals support our clients with interventions requiring changes to current operations involving people, process and technologies. We take a holistic approach to first validate that change is needed and then to isolate the critical path changes, dependencies and impacts. We then prioritize the initiative, charter the project, secure the resources and manage the implementation of appropriate changes.





Unplanned Work Reduction

Applying disciplined change management processes and procedures along with clear corporate communications reduces unplanned work. Avistas mentors and coaches our clients sharing decades of industry best practices and lessons learned in order to minimize, reduce and eliminate unplanned work.

Unambiguous Process Resolution

Many business and technical processes exist for no other reason than tradition or historical practice. Avistas professionals assist our clients with end-to-end process mapping, asset utilization and performance measurement to determine more efficient, effective and economical process improvements. These improvements usually eliminate manual steps where appropriate, increase operational visibility, simplify management and administration and improve management information and business intelligence.

Avistas Practice Areas

Management

- Business Intelligence
- Project Portfolio Optimization
- Change and Asset Management
- Human Capital
- Acquisition, Mergers and Divestitures
- Governance and Compliance
- Business Process Optimization
- Services Delivery Management

- Knowledge Performance Management
- Program, Project and Product Management

Technical

- Application Integration
- Infrastructure and Technology
- Development Support

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