



State of Texas Department of Information Resources  
Contract DIR-SDD-2511



## ReadyOp – C<sup>4</sup>ISR

### Warranty and Return Policies

**Warranty:**

ReadyOp services are warranted to function as described in the documentation provided at <https://readyop.atlassian.net/wiki/display/UG/Dashboard>

The terms in the Collabria Software License and User Agreement apply. See: [http://www.dir.texas.gov/DIR\\_Contracts/DIR-SDD-2511-appendix-d.pdf](http://www.dir.texas.gov/DIR_Contracts/DIR-SDD-2511-appendix-d.pdf)

**Returns:**

The purchasing agency may return the ReadyOp subscription service for a refund of the subscription fee within 14 days if ReadyOp does not perform as described in the documentation. Upon termination, the agency's ReadyOp instance will be removed and the data in the instance erased.